Burlington United Methodist Family Services, Inc.
is a church-related charitable human services organization whose:

**Vision is to...**
be a leader in providing superior and innovative services to every child in need regardless of who they are, what they have done, or where they live by empowering them to discover and fulfill their spiritual, academic, personal, and professional dreams and passions.

**Christian Mission is...**
changing lives by preventing harm and providing hope & healing to hurting children and families.

**Scripture is...**
“For I know what I have planned for you,” says the Lord. “I have plans to prosper you, not to harm you. I have plans to give you a future filled with hope.”  
Jeremiah 29:11

**Core Values are...**
Christ centered, Client focused, Mission driven
Since October 1913, Burlington United Methodist Family Services, Inc. has been dedicated to changing lives by preventing harm and providing hope & healing to hurting children and families. Through our expansion of services and locations, we have been able to further fulfill the needs of people in West Virginia and Garrett County, Maryland. We serve children and families through 17 programs. We employ over 300 caring individuals.

92% Of our staff are satisfied with their jobs
94% Feel they are part of a team
98% Believe Burlington meets the needs of their clients
Healing for Children and Teens Starts with Us

**Spiritual Life**
Offered to all youth, Spiritual Life gives residents the opportunity to grow their spiritual awareness. Clients may participate in worship services and other activities in local United Methodist churches unless another religious preference is declared at the time of placement. Clients who have been raised in a faith other than United Methodist will have opportunities arranged for them to ensure their needs are met.

Our Burlington and Beckley campuses have their own chaplains to help residents during their time with us.

Residents can engage in the Rainbow/Tone Chime choirs, Bible study, hiking, swimming, archery, and other activities.

92%
Of clients reported that their spiritual needs were met.

**Residential**
Our residential facilities offer group and individual therapy, behavior management, and life and social skill building. Clients go on vacations, camp, ball games, amusement and water parks, cultural events, and many more throughout the year.

| 7 Programs in Burlington | 4 Programs in Beckley | 171 Clients Served |

**Safe at Home**
Safe at Home provides services to at risk youth, 12-17 years of age in their hometown community. Services are provided to youth and their families based on the wraparound concept from the National Wraparound Initiative.

92
Clients Served
Foster Care
Children in Foster Care may have suffered from abuse and neglect; have emotional or physical challenges or other circumstances which make them unable to live with their family of origin. Our foster care workers work closely with families and clients to make life in Foster Care enjoyable.

211
Infants and Children served

“A child just needs a home, love, and care.”
Hear more from the Michael Family on our website.

Adoption
Families are able to pursue adoption of Domestic, International, and Special Needs children. Home studies and post-placement services are provided by licensed social workers. Birth parent counseling and other services are available throughout the very difficult and emotional process.

14
Families served
SARAH’S House
Through a collaborative approach with Multi-Disciplinary Investigative teams, SARAH’S House CAC provides services to children who are victimized by sexual abuse, physical abuse, neglect, drug endangerment, witness to violence, sexual exploitation and exposure to/depiction in child pornography.

The CAC is both child-friendly and child-focused. SARAH’S House strives to reduce trauma that the victims experience and enhance the ability to respond to child maltreatment.

Going Above and Beyond

- Attend multiple trainings throughout the year to ensure we are up to date with the latest techniques and prevention methods.
- Collaborates with Mineral and Hampshire Counties’ MDIT
- Gives presentations at schools to help prevent abuse and neglect and to encourage children to report it if it does happen
- Holds community events: Kids Fun Night and weekly Anti-Bullying Awareness groups
- Gives presentations at schools to help prevent bullying and encourage children to speak up if they see someone being bullied
- Speaks at churches and other organizations to help make them aware of our work and to gain their support

168
Children Served in our Facilities
Right From the Start, Parents as Teachers, and WV Impact work together to provide children and families, prenatally through age five with resources. They provide information on childbirth and labor, finding baby items, providing babies with a safe and nurturing environment, support for parents to help children develop optimally during the crucial early years of life and more.

A WV Impact Success Story

“When I first met Gabby, she was going through a difficult time. She had just had her first child and going through a lengthy custody battle with her ex-partner. She was having trouble maintaining a job due to various circumstances. Fast forward to the present, she has taken every opportunity working with her Patient Navigator and her DCC to start GED classes, parenting classes and WV Work Force appointments scheduled. Gabby is a hard-working mom who takes every opportunity to better her and her child’s life. She takes initiative and is not afraid to ask for help! Working within this program she has had the ability to build a bright future for her and her child and she’s excited for what’s next!”

205
Served by Right From the Start

129
Served by Parents as Teachers

36
Served by WV Impact

370
Lives Positively Impacted
“When I walked into this house I was lost, broken, afraid and nowhere near ready to open up to anyone. I did and said everything I thought the stay here wanted me to do and say. Not only did I lie to them on a regular basis, I was lying to myself. I felt that as long as I agreed to come into this program, I could get my kids back. I thought I would come here long enough to accomplish that and then get back to my life. I was still very much in denial. I didn’t think I needed this program.

Things changed when I met my recovery coach. She made me take ownership for my actions for the first time in my life. Her exact words to me were “I will help you as long as you are honest with me”. To her, I want to say thank you! Thank you for being what helped save me, what finally made me open my eyes. Thank you for knowing all of the evil things I have done and never once judging me for them. Thank you for sticking by my side and guiding me in my recovery. Thank you for taking the time to truly get to know me and for always letting me vent to you. Thank you for always making sure I stayed on the right track. For always being in my corner and always being there when I need you. I could never have asked for a better recovery coach. You have taught me so much and I can’t begin to tell you how grateful I am to you, how much I appreciate you and how huge of a role you have played in my journey. I honestly don’t believe I would have made it to where I am today had you not came into my life. Thank you a million times over.”
Caring for Youth and Adults in Need

Community Engagement
Located in Pocahontas County, Community Engagement assists individuals with mental illness, substance use and co-occurring or co-existing disorders that are at risk of psychiatric hospitalization. Staff provides support in home and in the community. Services are individually tailored, person-centered and participant driven.

41
Clients served

Youth Services
Addresses the needs of youth, ages 18 and under, who are experiencing behavioral difficulties which, without intervention, places them at risk for court proceedings. Services are provided to youth and his/her family to assist with the difficulties that are leading to the inappropriate behavior.

60
Youth served

Targeted Case Management
Serves Garrett County MD children, adults and families in need of temporary housing, food, transportation or clothing. The focus of the program is to increase family functioning and reduce the risk of needing more intensive services.

42
Clients served

Community Based Therapy
Provided to children, typically ages 3 and up, and adults in our care and throughout the community. Provides parent psychoeducation, discipline strategies, crisis support and substance abuse services. Individual, family, and group therapy available.

168
Clients served
We Value Education
At Burlington United Methodist Family Services, Inc., we strive to give our residents the education they need and deserve. They attend local public schools or attend school on our Burlington or Beckley campuses. Funded by the WV Department of Education, the staff at both schools are dedicated to our mission and work to ensure students learn in a professional and productive environment. Academic and vocational training is available at both schools.

Student Attendance Assistance
Our Student Attendance Assistance (SAA) program services students, kindergarten through 5th grade in Morgantown, WV. SAA workers partner with schools to educate students on the importance of attending their classes and provide them with incentives for perfect attendance. They host various events and send newsletters to parents to help them to be/stay involved in their child’s education. Students may also be referred to the school counselor, other student support personnel, student assistance team, mentoring and/or peer programs for excessive absences.

4,400 Children Served
In 2022, 5,771 individuals were served with empowerment from 300+ employees across WV’s 55 counties and Garrett County, MD because of YOU!

1,200+ Dedicated Volunteers

2787 Caring Donors

$629,000+ In Monetary Donations

Our Economic Impact

<table>
<thead>
<tr>
<th>County</th>
<th># of Employees</th>
<th>Total Wages</th>
<th>Average Salary</th>
</tr>
</thead>
<tbody>
<tr>
<td>Berkeley</td>
<td>9</td>
<td>386,544</td>
<td>42,949</td>
</tr>
<tr>
<td>Mineral</td>
<td>155</td>
<td>6,214,296</td>
<td>40,092</td>
</tr>
<tr>
<td>Raleigh</td>
<td>92</td>
<td>3,405,768</td>
<td>37,019</td>
</tr>
<tr>
<td>Taylor</td>
<td>10</td>
<td>386,544</td>
<td>38,654</td>
</tr>
<tr>
<td>All Counties</td>
<td>309</td>
<td>11,717,856</td>
<td>37,922</td>
</tr>
</tbody>
</table>

**Total wages do not include fringe benefits**

Statement of Expenses (dollars in thousands)

<table>
<thead>
<tr>
<th>Description</th>
<th>Amount (in thousands)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Salary and Wages/ Fringe Benefits</td>
<td>16,321</td>
</tr>
<tr>
<td>Purchased Services</td>
<td>136</td>
</tr>
<tr>
<td>Legal and Accounting Fees</td>
<td>513</td>
</tr>
<tr>
<td>Food and Milk</td>
<td>304</td>
</tr>
<tr>
<td>Direct Aid to Clients</td>
<td>224</td>
</tr>
<tr>
<td>Vehicle Operation</td>
<td>120</td>
</tr>
<tr>
<td>Foster Care Payments</td>
<td>1,095</td>
</tr>
<tr>
<td>Clothing and Shoes</td>
<td>95</td>
</tr>
<tr>
<td>Media Services</td>
<td>87</td>
</tr>
<tr>
<td>Travel/Training</td>
<td>172</td>
</tr>
<tr>
<td>Maintenance/ Building Supplies</td>
<td>390</td>
</tr>
<tr>
<td>Utilities</td>
<td>337</td>
</tr>
<tr>
<td>Other</td>
<td>1,578</td>
</tr>
<tr>
<td><strong>Total Salary/ Benefits/ Expenses</strong></td>
<td>21,372</td>
</tr>
</tbody>
</table>
Board of Trustees
Ms. Amanda Barnett
Mr. James Chaney
Mr. James “Rick” Freeman
Ms. Patricia Rogers
Ms. Jean Ryan
Rev. Christopher Scott
Ms. Katherine Johnson
Mr. Samuel Longanacre
Mr. David Lucas, III
Pastor Barbara Rexroad
Mr. Stephen Sites
Ms. Renee Warner
Mr. Michael Price, Sr.
Ms. Brenda Rankin
Ms. Kimberly Rolls
Ms. Pamela Francis
Mr. Brian Alt
Rev. Thomas Caldwell
Lt. Jamie Carter
Pastor Cheryl George
Pastor Scott Ingleton

Ex-Officio
Mr. Christopher Mullett
Bishop Sandra Steiner Ball
Rev. Ray Stonestreet
Rev. Scott Ferguson
Chip Bennett
Ms. Martha Aliff
Ms. Cindy Clark

Management Team
Christopher Mullett – President/CEO
Mia VanSant - COO
Jeremy Wilson - CFO
Cyndi Drury – HR Manager
Cindy Pyles - Resource Development Manager
Barry Lancaster - CQI & Training Director
Matt Everline – VP Burlington Campus
Mark Allen - VP Beckley Campus
Stacey Browning - CBS Eastern Regional Director
Erica Davis - CBS Central Regional Director
Donna Sheaves - CBS Southern Regional Director
Jennifer McGreevy - Executive Assistant
Angel Alt – Burlington Campus Chaplain
Sarah Lowden - Beckley Campus Chaplain